

Prisma Access Licensing Guide

Achieve True Zero Trust Security Everywhere

Prisma® Access enables organizations to securely connect all users to the internet, SaaS, and private applications they need, regardless of where they access them from or which device they use, significantly reducing risk.

Best-in-Class Security

Prisma Access delivers consistent and robust protection across all apps, users, devices, and data, regardless of where they reside in the network. This is done through our Cloud-Delivered Security Services (CDSS) powered by Precision AI®, providing unparalleled protection against the evolving threat landscape. With shared threat intelligence across 70,000 customers worldwide, Prisma SASE proactively stops new and emerging threats, including sophisticated attacks generated by artificial intelligence.

Prisma Access Browser also adds an essential layer of defense, offering deep inspection of all browser traffic—regardless of encryption—ensuring comprehensive protection directly at the user’s endpoint. With these capabilities, Prisma Access can secure all use cases, consistently enforce true zero trust security everywhere, and reduce the risk of a breach with dynamic and adaptive access control.

Operational Resilience and Exceptional User Experience

Prisma Access is engineered for unparalleled operational resilience and an exceptional user experience. Its infrastructure, built upon AWS, Google Cloud, and Oracle Cloud Infrastructure (OCI), leverages over 150 global points of presence and compute locations. It delivers true multicloud and multiregional availability that virtually eliminates downtime during unplanned interruptions. Prisma Access Browser further enhances this cloud-scale resilience, which provides an additional layer of endpoint business continuity planning.

For the user, Prisma Access ensures peak productivity through app acceleration, significantly improving user-to-application performance. Complementing this, Autonomous Digital Experience Management (ADEM) empowers IT teams to proactively identify and remediate performance issues, ensuring a consistently smooth and uninterrupted digital experience for all users.

Simplified Management and Operations

Prisma Access simplifies management and operations, empowering organizations to drastically reduce operational overhead through AI-powered experience and policy management. At the heart of this simplicity is Strata™ Cloud Manager, providing a unified single pane of glass for managing your entire security and networking estate. This comprehensive view enables IT teams to effortlessly monitor all traffic, activity, and health, as well as user experience across the network. Prisma SASE streamlines troubleshooting and policy enforcement by centralizing visibility and control, ensuring consistent security and optimal performance with minimal administrative effort.

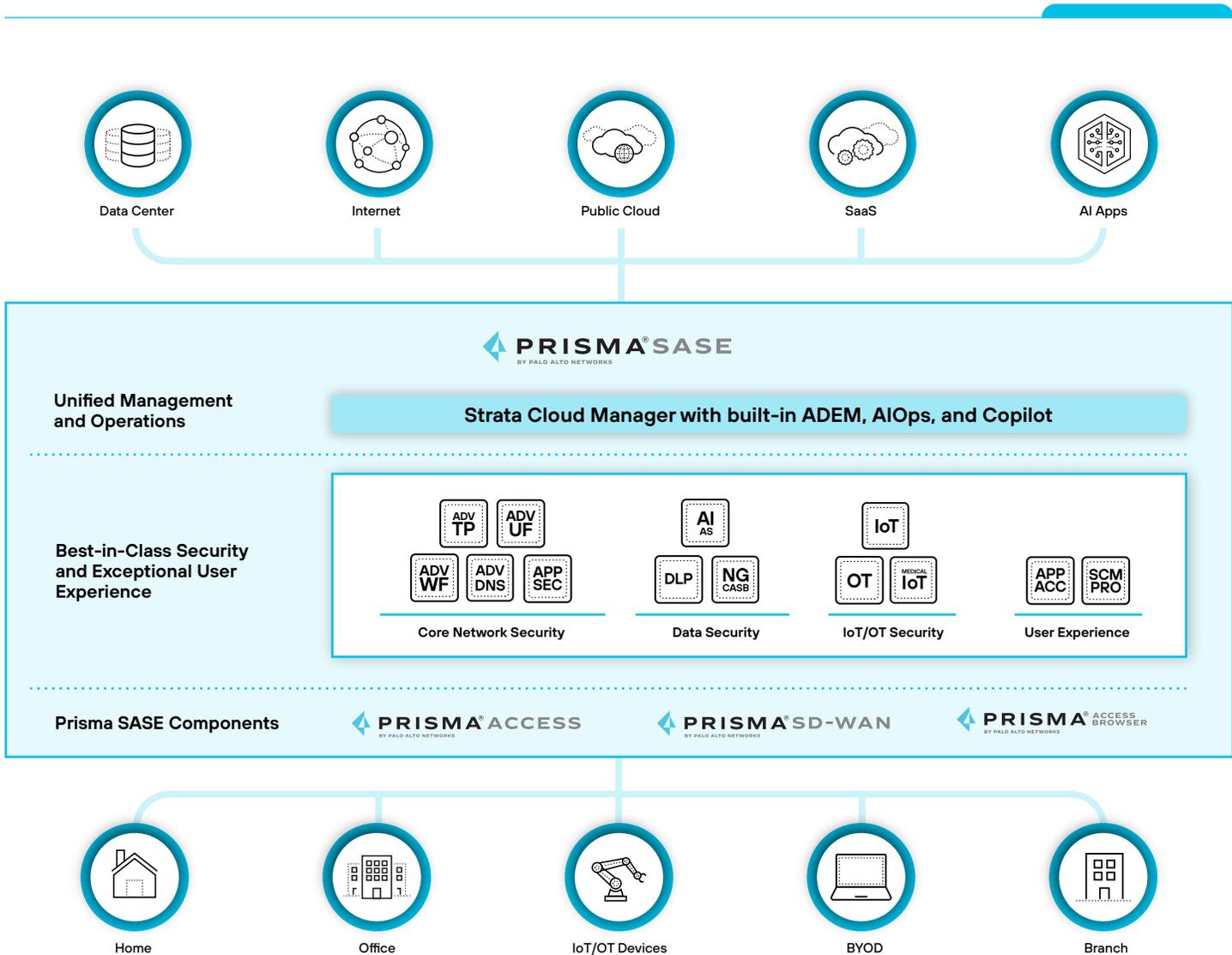


Figure 1. Prisma SASE architecture

1. Prisma SD-WAN subscriptions are included with select hardware models, based on the Site License tiers purchased.

Prisma Access Licensing Built for Your Network

Deployment Needs

Whether you are securing remote users or branches, Prisma Access offers flexible pricing meters aligned to your network architecture:

- **Per User, Per Year:** Ideal for remote workforces and mobile users.
- **Per Site, Per Year:** Ideal for SASE branches with the included SD-WAN branch subscription,¹ built-in redundancy, and flexible capacity, as well as branch-to-branch connectivity.
- **Per Bandwidth (Mbps), Per Year:** Ideal for shared bandwidth capacity across your branches.

Base License Editions by Use Case

Prisma Access offers three purpose-built editions aligned to your secure access needs.

Feature	Use Cases		
	Secure Web Gateway	Zero Trust Network Access (ZTNA)	Enterprise
Description	Secure internet access for users and branches	Secure private application access.	Secure all apps, including both internet and private apps. Enhanced with a secure enterprise browser and SaaS inline data protection.
Connection to Private Applications	N/A	Included (5 service connections and 10 ZTNA connectors)	Included (5 service connections and 10 ZTNA connectors)
Advanced Threat Prevention	✓	✓	✓
Advanced WildFire® (sandboxing and malware protection)	✓	✓	✓
Advanced URL Filtering	✓	—	✓
Advanced DNS Security	✓	—	✓
SaaS Inline Security	—	—	✓
Prisma Access Browser	—	—	✓

All editions include:

- The industry's most resilient backbone, powered by the world's largest cloud service providers.
- Industry-leading SLAs: [Prisma Access Service Level Agreement](#).
- Access to over 150 cloud locations.
- 250 GB annual data transfer per year.
- Unified management via Strata Cloud Manager or Panorama®.
- Connection to Prisma Access based on your network needs by using GlobalProtect®, Prisma Access Agent, Explicit Proxy, and IPsec tunnels.

Modular Add-Ons for Advanced Needs

Prisma Access is built to grow with your organization by using our leading innovations. All add-on capabilities can be purchased and attached to the base editions listed in table 2.

Table 2. Prisma Access Add-On Capabilities	
Add-On Capability	Description
Private App Access	Provides additional private app connectors (up to 200), including service connectors and ZTNA connectors to link to private applications.
Strata Cloud Manager Pro	End-to-end, AI-driven visibility and proactive monitoring of user-to-application experiences, enabling IT teams to quickly detect, diagnose, and resolve performance issues across any network or location.
App Acceleration	Dynamically boosts application performance up to 5 times faster than direct internet access by intelligently adapting to real-time network, device, and app conditions without changes to your application or infrastructure.
App Security	Delivers an industry-leading, AI-powered web application firewall capability for all your applications by continuously inspecting traffic, preventing known and unknown threats, and dynamically enforcing zero trust policies.
SaaS Inline	Provides real-time, granular visibility and control over sanctioned and unsanctioned SaaS apps, automatically discovering shadow IT, assessing risk, and enforcing security policies.
AI Access	Enables safe, real-time use of GenAI applications by providing granular visibility, dynamic access controls, and AI-powered data protection to prevent sensitive data leaks and defend against advanced web threats.
Data Loss Protection	Automatically protects sensitive data in motion across all users and networks by enforcing data security policies, preventing data loss, and ensuring compliance.
Data Security	Delivers unified, AI-powered protection for sensitive data across all users, apps, and networks, enabling real-time discovery, classification, policy enforcement, and prevention of data loss or unauthorized access.
SSPM	Continuously monitors and remediates misconfigurations in sanctioned SaaS applications, ensuring they remain securely configured and compliant with real-time visibility, automated risk detection, and one-click remediation through a unified console.
Email DLP	Automatically prevents the exfiltration of sensitive information in outbound emails by using AI and ML to inspect subject lines, body text, and attachments in real time, ensuring data security and compliance.
Endpoint DLP	Automatically prevents sensitive data loss from user devices by inspecting and controlling data transfers to peripheral devices like USB drives, printers, and network shares.
Prisma Access Browser	A SASE-native enterprise browser that delivers built-in, AI-powered security and data protection for every user, device (managed and unmanaged), and web application by providing secure, frictionless access and consistent policy enforcement without needing to install agents.
Privileged Remote Access	Enables secure, clientless access to internal applications like RDP, SSH, and virtual network computing (VNC) directly from any web browser.
Remote Browser Isolation	Protects users by rendering web content in secure, cloud-based containers to block malware, phishing, and zero-day threats without impacting user experience, even on risky or unknown websites.
Traffic Replication	Provides full packet-level visibility by creating secure, cloud-based copies of user traffic for deep forensic analysis, threat hunting, compliance, and troubleshooting—eliminating SOC and NOC blind spots across your SASE architecture without disrupting existing workflows.
IoT	Uses AI and ML to automatically discover, profile, and protect all connected IoT devices—detecting vulnerabilities and threats in real time to secure your network.
Colo-Connect	Provides high-bandwidth, low-latency private connectivity up to 20 Gbps per region between your network hubs and Prisma Access; enables secure, seamless access to private applications across hybrid and multicloud environments without exposing traffic to the internet.
Interconnect	Enables secure, high-performance branch-to-branch and branch-to-user connectivity by privately routing traffic between remote networks through Prisma Access.
Strata Logging Service	Provides secure, cloud-delivered log storage and analytics, enabling your teams to ingest, store, and analyze network security logs at scale without hardware or capacity planning.

Services

Prisma Access provides two services to help your organization deploy and adopt our solutions:

- **Deployment Services** help organizations implement Prisma Access quickly and effectively. Key elements include expert-led planning, configuration, integration, and industry best practices that align with your unique business requirements.
- **Premium Customer Success** provides 24/7 online and telephone technical support, access to Customer Success resources, such as best practice guidance and operational excellence reviews, as well as proactive engagement from Prisma Access to drive adoption and optimize your deployment.

About Palo Alto Networks

As the global cybersecurity leader, Palo Alto Networks (NASDAQ: PANW) is dedicated to protecting our digital way of life via continuous innovation. Trusted by more than 70,000 organizations worldwide, we provide comprehensive AI-powered security solutions across network, cloud, security operations and AI, enhanced by the expertise and threat intelligence of Unit 42®. Our focus on platformization allows enterprises to streamline security at scale, ensuring protection fuels innovation. Explore more at www.paloaltonetworks.com.



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